



## Additional Measures Since Covid

We take the health and welfare of our customers very seriously and want to reassure you that we have taken several appropriate steps to keep you safe.

When restrictions are lifted we will open up the remaining tents and allocate showers & toilets. We are a small site with only 9 tents spread out over 10 acres of land well spaced out between 10-70 meters it won't ever feel crowded even on bank holidays.

We will continue to operate a pre booking shower system in 2021 the showers are allocated to your party on arrival and will have lots of availability, we allow a substantial break between parties to allow us to do a deep clean using products that are industry approved at killing viruses.

When you arrive in the car park, there is parking for up to 15 cars, please park with plenty of space between you and the next car.

At the wooden gate by the notice board press the bell and we will come to greet you and show you to your tent and the facilities at a social distance of course.

We have been monitoring closely advice given to the hospitality industry and can confirm that our deep cleaning products have BS EN 1276 certification which means we are using the highest industry recognised products.

We have added alcohol gel near the entrance, and we will spray the gates with disinfectant throughout the duration of your stay.

Showers will be pre booked times and we would encourage members of the same group to use the shower in sequence (not at the same time! unless you really want to). There will be a 15 minute break between use of separate parties showering to allow for a deep clean with BS EN 1276 products, Anti Bacterial cleaner & disinfectant.

Outside the toilet & shower block we have set up a sanitation station, this includes paper towels, bottles of disinfectant spray and alcohol gel's, We would request that you wipe the high touch points such as door handles, taps, loo flush, with paper towels and disinfectant.

On the day of your departure we would ask that you strip the bed and pillows and place in the laundry bags which will be available from the shower area on the day, please drop them off when you leave.

Social distancing will be practice by our team and we expect all glampers to be respectful of others during your stay. The paths are wide and the tents spaced out to enable you to stick to this. If you fail to observe social distancing you may be asked to leave without a refund. We are very committed to the health and well being of our guest.

If you want to ask specific questions or raise you concerns please do not hesitate to get in touch.

Kinds Regards  
Sarah & Danny